

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 20th day of November 2018

C.G.No:114/2018-19/Kurnool Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

U.G.Chandrasekhar,
C/o U.G.Saibaba,
D.No:2/105,
Uppara Street,
Yemmiganur Town,
Kurnool -Dist.

Complainant

AND

1. AAO/Yemmiganur
2. AE/Yemmiganur
3.ADE/Yemmiganur
4.DE/Adoni

Respondents

ORDER

1. The case of the complainant is that he is having decorticator unit at Mantralayam Road in Yemmiganur with Sc.No:8132301004152 with a contracted at load of 30 HP. He had received an assessment notice for regularization of additional load of 107.96 HP On 19.09.2009. Whereas the complainant paid an amount of Rs. 28,500 for regularization of 19 HP on 30.05.2013. Since the complainant did not fully paid the assessment amount his service was disconnected. He requested the Forum for reconnection to the unit and to allow them to pay normal electricity charges bill excluding the assessment amount and finally requested the Forum to do justice.
2. Respondent No.1 submitted his written statement stating that Respondent No.2 had inspected the complainant premises on 06.07.2018 and reported that the load is only 48 HP basing on which the Respondent No: 3 had issued final assessment order to nill. The developmental charges of Rs.1,18,000/- has been withdrawn wide RJ No. 3- 9/2018.

DESPATCHED

DATE 22/11

C.G.No:114/2018-19/Kurnool Circle

3. The Respondent No: 1 had also enclosed statement of the complainant addressed to the Hon'ble Chairperson/CGRF wherein he acknowledged that his grievance was fully resolved and he withdrawn his complaint.
4. The complainant expressed his satisfaction when he was contacted by the Forum over phone on 24.03.2018 at 3:45 P.M.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, 20th day November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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C.G.No:217/2018-19/kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

P.Srinivasulu,
D.No:3/432,
Sri Ramulupeta,
Yerraguntla,
Kadapa -Dist.

Complainant

AND

1.AE/Yerraguntla
2.ADE/Yerraguntla
3.DE/Proddatur

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding heightening of lines near his premises.
2. Respondent No. 1 filed written submission stating that he had inspected the location under question and the restringing of loose line work was executed and completed by the department staff on 26.09.2018 and hence complainant's grievance was resolved. The Respondent No.1 had also enclosed the copy of written statement of the complainant addressed to Respondent No.1 wherein he stated that the loose hanging wires near the complainant premises were rectified by the respondents and his grievance was resolved.
3. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the forum over phone on 11.10.2018 at 1.10 P.M.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

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